





FY 2022 Performance-Based Bonus Scorecard

NATIONAL PRINTING OFFICE

ELIGIBLE Eligible personnel of NPO are entitled to 52% of monthly basic salary.	 PERFORMANCE RESULTS Achieved 100% (6 out of 6) of the Congress-approved performance targets for FY 2022	 PROCESS RESULTS Achieved substantial improvements to ease transactions in external service only*	 FINANCIAL RESULTS Achieved 96.19% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.87 satisfaction rate; 83% resolution rate and 33% compliance rate of #8888 complaints; and no CCB complaints received*
16 TOTAL SCORE	5 SCORE	3 SCORE	5 SCORE	3 SCORE
80 TOTAL POINTS	25 POINTS	15 POINTS	25 POINTS	15 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 9 out of 11 Agency Accountability Requirements

Transparency Seal	PhilGEPS Posting	Designation of the Agency's Committee on Anti-Red Tape	Sustained Compliance to Audit Findings	Submission and review of SALN	Freedom of Information (FOI)
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	NON-COMPLIANT
FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)	Posting of Indicative FY 2023 APP non-CSE	FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)	FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)	Undertaking of Early Procurement Activities (EPA)	Compliance with the National Competition Policy
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	NOT APPLICABLE

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2022-1 with a performance rating of below 4 will be isolated from the grant of the FY 2022 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2022-1 will be isolated from the grant of the FY 2022 PBB.

